

# **Director, Regional Marketing**

The Chamber brings area businesses and civic leaders together to promote growth and create opportunity in our region. We support our members with practical, inspiring programs, resources, and events. All that we do serves one clear, bold goal: to **make Greater Philadelphia a great place for good business.** 

## **Primary Position Purpose**

We are currently seeking a **Director of Regional Marketing** who is responsible for developing and executing the marketing strategy and tactics to attract and expand companies, capital, and talent in the Greater Philadelphia region. This newly created role reports to the Vice President of Economic Competitiveness.

This body of work includes:

- Business attraction and expansion marketing campaigns promoting the Greater Philadelphia region's assets to targeted decision-makers and influencers in domestic and international markets.
- Talent attraction and retention marketing campaigns targeting specific talent profiles needed to fill critical jobs required for industries both in-demand and poised for growth.
- Other regional branding, public relations, and marketing tactics to improve perception of Greater Philadelphia as a world-class region for companies and talent.

The Director will leverage the newly relaunched <u>Select Greater Philadelphia</u> website and expand upon these assets to drive measurable outcomes including increased company leads and prospects and talent attraction and retention activity.

#### **Essential Duties & Responsibilities**

In collaboration with the Economic Competitiveness and Marketing & Creative Services business units, the Director will be responsible for providing:

- Strategic direction and plan execution for the Chamber's effort to increase the visibility and perception of the Greater Philadelphia region with key audiences including oversight of earned, owned, and paid channels.
- Selection and management of marketing-focused third-party relationships. Serving
  as the primary contact for vendors, negotiating arrangements, developing clear
  processes to maximize those relationships, while increasing efficiency and
  coordination between the internal and vendor teams.
- Lead content creation including blogs, videos, and photos, and develop economic competitiveness, regional brand, and content library.



- Conceptualization, coordination, and engagement of unique marketing campaigns for both targeted industries and talent profiles; lead development of website enhancements, messaging and copy generation, multi-media tools, as well as the analytical/measurement framework to monitor, steer, and optimize program progress and success.
- Oversee the development and production of all relevant recurring communications within the scope of work. Production includes writing original content and the selection of the most relevant third-party articles and images for inclusion.
- Grow social media following through paid and organic strategies, sourcing and developing content for all relevant social media accounts and leveraging the power of multipliers to extend the messaging. Develop social media toolkits for key campaigns, events, and conferences.
- Ensure that all economic competitiveness content on Chamber websites is current and relevant. Refresh content and tools associated with key initiatives regularly.
- Develop a testing framework by channel and target audience to optimize efforts and improve messaging and content. Work with third-party vendors and internal team to modify approach through continuous assessment of impact.
- Oversee and/or coordinate the production of reports, publications, infographics, specialty items, and event assets, etc.

#### **Essential Job Skills**

- Bachelor's degree or comparable experience in marketing, communications, English, or related field.
- Seven to ten years of experience working in a marketing role, economic development marketing experience a plus.
- Proven track record utilizing knowledge of current marketing, public relations, social and other digital campaign best practices.
- Strong project management and organizational skills, experience using a project management tool such as Asana or Cayzu is a plus.
- Superb understanding of the mechanics of writing; an expert editor with experience writing web and advertising copy. Ability to understand the audience and tailor copy to meet the needs of industry specialists and the broader public, alike.
- Experience managing staff, contractors and vendors strongly preferred.
- Experience using WordPress or a similar website content management platform.
- Proficiencies in MS Office, including Outlook, Word and Excel.



#### **Working Style**

- Client-focused with a collaborative approach to developing content
- Strong interpersonal and communication skills (verbal and written)
- Ability to manage multiple projects and prioritize responsibilities
- Strategic thinker with an innate curiosity, the ability to learn, retain and apply new information
- A self-starter who can work both independently and as part of a team
- Organizational ability and attention to detail
- Diligence in meeting deadlines and ability to work independently and under pressure

## **Benefits**

The Chamber provides all the benefits of working for a mid-size business combined with the values and mission focus of a nonprofit. As part of a leading organization in the region's business community, team members have access to a wide array of resources, connections, and opportunities throughout their career with the Chamber. With 60+ employees, the Chamber is right-sized for new team members to have the support of their talented colleagues, opportunities to lead, and room for personal and professional growth. The Chamber offers its employees a dynamic, fast-paced environment with competitive salaries and an excellent benefits package. Learn more about Chamber culture and benefits.

#### **Work Conditions**

The Chamber is currently working in a hybrid work environment that allows for a flexible work schedule. When in the offices, this individual will work in a typical office environment. On a standard workday, the majority of time is spent sitting at a desk, using the computer and speaking on the phone. However, at times, this role will be required to attend Chamber events or related outside meetings/events on behalf of the Chamber. These meetings/events may take place outside of regular business hours and outside of center city Philadelphia.

Please note that the Chamber requires all employees to be fully vaccinated against Covid-19.



#### **Application Instructions:**

Qualified candidates should submit a cover letter, resume and writing samples/portfolio (writing samples should consist of examples of marketing materials, social media posts, and white papers/reports/blog content), and the names/contact info of three professional references to upload with the application. Applications that fail to fulfil this requirement will not be considered.

Apply to: <a href="http://chmbr.biz/iqlgskcwbg">http://chmbr.biz/iqlgskcwbg</a>

The Chamber of Commerce for Greater Philadelphia is an Equal Opportunity Employer that is committed to building a culturally diverse staff. We strongly encourage applications from candidates of all backgrounds.